

Looking for a reputable tradesman to work on your **TREES?**



TreeCareApproved.org 

What is the **TrustMark** for **Arboriculture**



TrustMark is the Government backed initiative to help consumers find reliable and trustworthy tradesmen to carry out works, inside and outside the home.

It is already widely supported by consumer protection organisations and the building industry.



“What people say about **TrustMark**”

“What I like about **TrustMark** is that it imposes standards over and above the norm.”

Paul Ramsden
Deputy Chief Executive,
Trading Standards Institute

“Which? supports **TrustMark** through its scheme of providing access to good quality and reputable tradesmen.”

Peter Vicary-Smith
Chief Executive, Which?

The **benefits** of using a **TrustMark** TreeCareApproved registered firm!



Every firm's technical skills have been independently checked through on-site inspections.



Quality of work, trading practices and customer satisfaction monitored.



Checks on trading records and firms' financial status are monitored.



Firms are able to offer an insurance backed warranty.



Clear and user friendly complaints Procedure, should you ever need it.



Our approved contractors have signed up to a code of practice that include insurances, working within industry best practices and have signed our consumer care policy.




TreeCareApproved.org 





Our Contractors truly do stand out from the **Crowd**

Tree Care facts you should know

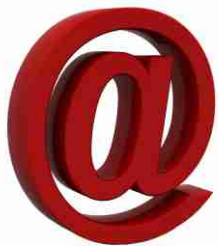


 For trees covered by a Tree Preservation Order (TPO), it is a criminal offence to do work on such trees without local authority approval and the offence can carry a fine of up to £20,000 per tree.

 To prevent tree root related problems to property trees are often removed, too often without any real attempt to identify the real underlying cause. It is estimated that up to 50% of trees removed for this purpose. Had nothing to do with the actual damage. In these cases, the issue persists and the property value may be affected.

 Over 37,000 UK homes of 25 million were affected by tree related subsidence issues in 2008 which led to insurance repair claims of £225 million. Homebuyers Tree Reports specifically assess this issue before damage occurs.

Online advice



advice@TreeCareApproved.org

How do I find... A TrustMark TreeCareApproved registered firm!



1. Log on to our website
www.TreeCareApproved.org



2. View list of services offered from our approved contractors



3. Enter your **Postcode**



4. You then see the following:

Your local contractor
Their services & contract details
Location Map



5. If you do not have internet access, you can contact our helpline on: **0845 409 4552**

TreeCareApproved registered firms carry an identity card and can be verified on-line.










www.TreeCareApproved.org

Some **Services** covered by TrustMark TreeCareApproved registered firms



Contractor services

-  Tree planting.
-  Pruning.
-  Dismantling.
-  Bracing.
-  Stump removal.
-  Hedge cutting.
-  Wood recycling
Chipping, logging
and Bio mass

Consultancy services

-  Tree reports in support of planning applications.
-  Tree Preservation Order (TPO) assessment.
-  Tree Inspections.
-  Homebuyers tree surveys.
-  Trees and boundaries.
-  Expert witness.
-  Woodland management.



For further details on the services our approved registered firms offer, including a full explanation of those services visit our website.....

Visit our website www.TreeCareApproved.Org
Or contact our consumer help-line on
0845 409 4552 to find a local
Tree **Care Approved** registered firm